

Epsilon Introduction

Epsilon Telecommunications

Epsilon is an international operator with a core focus on global voice and data connectivity solutions for Carriers and Service Providers. The Group Holding, Epsilon Global Communications, is headquartered in Singapore with its trading subsidiaries operating in the United Kingdom, Singapore and Hong Kong. We provide SDH and Ethernet connectivity in almost 50 global POP's and the product portfolio further includes Co-location, System integration, Installation and

Maintenance services. The main objective of our business is to achieve excellence in all areas of our product portfolio, delivering a "service experience" warranted of an international telecoms carrier. Epsilon was founded in 2003 and is 100% privately owned, becoming profitable from early 2005. Epsilon is a truly international operator with over 29 different nationalities able to communicate in more than 27 languages.



Network and Services

Currently our Network extends to almost 50 Carrier neutral Data Centres across Western Europe, America and Asia. In these Points of Presence we currently service around 270 International Carriers and have access to well over 1000 operators. Epsilon operates a multivendor and best of breed strategy for the supply of equipment and underlying infrastructure, having over 200 network elements currently deployed and under management.

EPSILON GLOBAL HUBS is a new approach to co-location and connectivity in Singapore, London and Hong Kong, being 'The Gateway to the Carrier World'. We operate state of the art facilities with a global network reach and a wealth of maintenance services to choose from.

EPSILON CONNECT is a suite of products for voice and data connectivity as well as

switching and conversion solutions. **EPSILON TDM/VOIP CONNECT** is the largest Global 'Meet-Me-Room' for Voice Carriers, offering seamless Intra and Inter Building transmission connectivity for TDM (E1) and VoIP (Ethernet) switching platforms, with **more than 270 connected Global Voice Carriers**. **EPSILON VOICE CONNECT** is an Integrated switching solution in Frankfurt and London to bridge the technology gap between the TDM and IP world. This provides **highly reliable and flexible media and protocol conversion** as well as **switch partition services**.

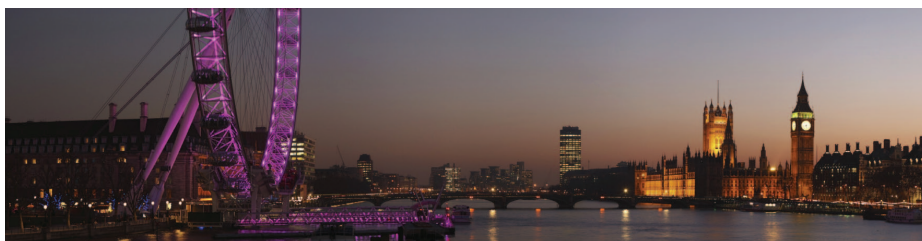
EPSILON DATA CONNECT offers high order on-net connectivity and leased transmission multiplexing facilities for Carriers who want to set up a low cost point of presence without the capital expenditure.

EPSILON ENTERPRISE CONNECT provides tailored **SDH and Ethernet connectivity solutions** for operators requiring a strong

partner to supply seamless quality leased line services to support their customers abroad in a highly reliable and efficient manner. This service offers long-haul and local access circuits to almost any Enterprise location around the world.

EPSILON SOLUTIONS offers **design and consultancy services for network and Data Centre implementation** along with **reliable Installation and Commissioning, First Line Maintenance, Remote Hands** and other System Integration Services. These services deliver the guaranteed availability of your systems without the need of having a local engineering presence.

EPSILON VOICE provides Western European **geographic and non-geographic voice access services** such as 0800xxxx. Epsilon currently delivers more than ten million access minutes a month for its customer base from 14 European countries.



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If you wish to find out more about Epsilon's services and solutions or have any further queries please do not hesitate contact your Epsilon Business Manager or the Epsilon Sales Team.
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